

# Adults Wellbeing and Health Overview & Scrutiny Committee



19 January 2018

## Decommissioning of Stroke Support Service by County Durham and Darlington CCGs Update

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### Report of Lorraine O'Donnell, Director of Partnerships and Transformation

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#### Purpose

1. To provide the Adults Wellbeing and Health Overview and Scrutiny Committee with further information in respect of the proposed decommissioning of the stroke support service currently provided by the Stroke Association across County Durham and Darlington CCGs.

#### Background

2. At its meeting held on 3 April 2017, the Adults Wellbeing and Health Overview and Scrutiny Committee considered representations by Peter Moore, Regional Director of the Stroke Association regarding proposals by County Durham and Darlington CCGs to decommission the stroke support service provided by the Stroke Association.
3. At the meeting, Sarah Burns, Director of Commissioning, Durham Dales, Easington and Sedgefield CCG advised members of the rationale behind the decision to serve the Stroke Association with a de-commissioning notice. She advised members that the CCGs had not viewed the proposed change as a substantial variation or significant service development and therefore no formal consultation with the Committee had been undertaken.
4. Members of the Committee agreed that, in view of the fact that the de-commissioning notice had been served on a service that potentially affected a significant number of residents across County Durham, this did constitute a substantial change and the Committee should have been consulted.
5. Accordingly, the Adults Wellbeing and Health Overview and Scrutiny Committee:-

#### “ Resolved :

- (i) That the report be received.
- (ii) That a further, more detailed report be brought back to the Committee which includes details of service user and carer engagement undertaken as part of the decommissioning process, the rationale behind the proposed change in service model including evidence from Stroke

service practitioners and the impact assessment undertaken as part of the decommissioning process.”

6. In accordance with the recommendations made by the Adults Wellbeing and Health OSC detailed above, representatives of North Durham CCG and Durham Dales, Easington and Sedgefield CCG attended the Committee on 7 July 2017 and provided members with a presentation to members detailing the service user and carer engagement undertaken as part of the decision to decommission the stroke support service.
7. Representations were also received from County Durham Healthwatch in respect of the de-commissioning proposals.
8. At the meeting, members were advised that the CCG had agreed to a further contract extension to allow for more detailed engagement to be undertaken in association with stroke patients, carers and their families which would include Durham Healthwatch to assess the service currently provided and to examine potential future service model options available which would enable performance standards to be improved.
9. The Adults Wellbeing and Health Overview and Scrutiny Committee subsequently “ **Resolved** : That the report be received and a further report detailing the findings of the engagement process and options for future service provision be brought back to the November meeting of the Committee.”
10. During an update report to the Committee’s meeting on 9 November 2017, Sarah Burns, Director of Commissioning, DDES CCG advised members that the a service review had commenced in November 2017 following a 2 month engagement exercise undertaken with patients, families, carers and stroke groups. A total of 155 surveys had been received and options for the future development of the service were being prepared following consideration of the feedback received.
11. As a consequence, the existing service contract had been extended further to 31 March 2018.

### **Latest Position**

12. Following the engagement exercise DDES CCG have prepared a report setting out proposals for the future of the stroke support service and Sarah Burns, Director of Commissioning, DDES CCG will present to members the findings from the engagement exercise and the proposed service model that has been developed.
13. A copy of the report together with the Healthwatch Engagement report are attached to this report (Appendices 2 and 3).

## **Recommendation**

14. Members of the Adults Wellbeing and Health Overview and Scrutiny Committee are requested to receive this report and consider and comment on the presentation and the information contained therein.

## **Background Papers**

Report and Minutes of the Adults Wellbeing and Health Overview and Scrutiny Committee on 3 April 2017, 7 July 2017 and 9 November 2017.

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## **Appendix 1: Implications**

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**Finance – None**

**Staffing - None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder – None**

**Human Rights - None**

**Consultation –** Details of the consultation and engagement undertaken as part of the review are detailed within the attached report of DDES CCG.

**Procurement - None**

**Disability Issues – None**

**Legal Implications – None**